Our mission at Affordable IT is to provide the most efficient IT support and services that are universally accessible, enabling any kind of business to flourish. We don't believe in confusing people with technical jargon or babble. We communicate in an open, honest and easy to understand language so that you know exactly what is going on with your business systems at any given time.



Our core values: We... exceed customer expectations... listen and respect... do more with less... pursue, grow and learn... are passionate and determined

Affordable IT is a small business based in Southampton, Hampshire. Originally founded in 2015 from our managing directors bedroom; we have now grown to support over 100 businesses in the Hampshire area of all sizes and sectors.

We work with businesses to build an IT Support package that suits your business needs. We also get to know you and your business and build a good working relationship between the two businesses and become your trusted partner for looking after your IT systems.

# Backup and Recovery

- Secure off-site backups giving you peace of mind that your data is safe
- Fully automated system meaning you no longer have to switch out hard drives or tapes
- Suitable for single user networks or multiple user networks with a central data store
- Generous packages allowing you to ensure all your data is backed up

As you and your company grow the number of files and folders that you have will grow along with it. Over time, this data becomes more and more precious and it only takes one disaster for all of your vital data to be lost in an instant. Secure, automated backups

will ensure that all of your data is uploaded to our UK based servers on a daily basis, so that if something was to happen, all we have to do is click a restore button and your data will be back with you. We understand that the security of your data is of the highest importance to you.

With the Affordable IT backup solution, we have ensured that data security is our highest priority. As well as all data being stored in UK based data centres your data will also be encrypted (up to AES-256) on both backup and recovery (upload and download) meaning that throughout the data stream your data will remain secure and only to be seen by your eyes.



## Telecoms and Connectivity

- Keep your current phone number or get a new phone number
- Low call costs
- Free internal calling (even if you are calling from other countries)
- A highly flexible and scalable system allowing you to add and remove users with ease
- Minimal hardware investment required saving your company upfront money

The Affordable IT hosted VOIP solution is a low-cost service that is available wherever there is an internet connection. You only pay for what you need on a per-user basis and there is no need to invest high amounts of money on hardware, such as a PBX, upfront. Our system can be easily managed and changes can be made at the push of a button, according to your businesses changing requirements, while still allowing your employees to easily manage phone calls.

You will also benefit from low call costs and we can also set up a remote answering service, so if you are unable to answer the phone your call will be sent to a UK-based centre, where the phone will be answered as if it was your own company answering it. This reduces the amount of missed calls you get, and again, you only pay for what you use keeping your costs down.

### Hosted Desktop Solutions

- Fully customisable and scalable solutions to meet your needs
- Secure, remote access from any location for any service
- Backup and failover put in place to ensure you have access to all your data all the time

We work with you and your organisation to determine the specific hosted virtual desktop environment specifications to meet your needs. We understand that each department within your organisation is different; we can support your needs for different applications being accessible and available at any time.

A hosted desktop can centralise your business and it's applications allowing people to work from anywhere in the world, as long as they have an internet connection, as if they were sat next to you in the office.

Give us a call today on 02380 000 770 to see how we can support your business from anywhere in the world.

### **Ongoing IT Support**

- Experienced technical IT Support team meaning issues get resolved promptly and you can get back to work in no time
- Proactive remote management and monitoring
- Friendly customer services and technical support team who are always happy to help
- Ad-hoc support or monthly recurring support

Letting Affordable IT take care of your IT systems and support will give you the peace of mind that your business is running at maximum efficiency with its systems. With our remote management and monitoring, all of your systems will be proactively monitored, allowing us to fully manage, monitor and support your systems. This will let you to focus on what you do best; running your business.

#### Office 365

Are you thinking of moving your business to a cloud-based IT solution? We believe Office 365 is the solution you are looking for; cloud-based, with a range of collaboration tools, you will be able to access your company data from anywhere, at any time.

You will see an increase in productivity with business-class email, with large mailboxes that can send message up to 25MB in size (no more 10MB limits); use the shared calendar to hold scheduled meetings with up to 250 members of your team, or ad-hoc catch-ups when you need them; online document storage, file sharing; use Office 365 on your smartphone or tablet, its Macfriendly too; a monthly subscription removes the need for large up-front costs and you only pay per user. Why wait, talk to us about Office 365 today!



To find out more about how Affordable IT can help your business call **02380 000 770**, or email it@aff-it.co.uk www.aff-it.co.uk

